

# RECOMMENDATION ENGINES

## Bachelor in Data and Business Analytics BDBA SEP-2023 RE-DBA.3.M.A

Area Others

Number of sessions: 30 Academic year: 23-24 Degree course: THIRD Number of credits: 6.0 Semester: 1º

Category: COMPULSORY Language: English

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#### **ALVARO ROMERO MIRALLES**

Álvaro Romero is Data Science Technical Director in the group of Energy Predictive Analytics of Instituto de Ingeniería del Conocimiento (IIC). He holds a Master's Degree in Computer Engineering, a Master's Degree in ICT Research and Innovation in Computational Intelligence and an EMBA from IE. His thesis on prediction of electricity prices in Spain has been published in the International Journal of Interactive Multimedia and Artificial Intelligence. He graduated in Mathematics and Computer Engineering from Universidad Autónoma de Madrid. He has experience in fraud detection, predictive maintenance, optimization problems, forecasting of demand and renewable energy production, etc. He also collaborates as a professor in different Masters and Bachelors of Data Sciece, BI and Big Data in business schools such as MBIT School and ENAE Business School or IE.

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#### SUBJECT DESCRIPTION

Recommendation engines have changed a wide range of businesses by reducing costs and/or improving the user experience. With the variety of products, films, music that exist today cosumers would not have any chance to find the right products without the existance of search & recommendation engines.

This course introduces students to the concept of recommender systems, reviews several examples in detail, and leads students through non-personalized recommendation, content-based and collaborative filtering recommendations. In addition, students

will learn how to evaluate recommender systems using several families of metrics, including ones to measure prediction accuracy, rank accuracy, decision-support, and other factors such as diversity, product coverage, and serendipity.

#### LEARNING OBJECTIVES

In this course the student learns to handle, apply and evaluate search engines methods and technologies. The course provides an understanding of the theoretical foundations, as well as applied and methodological skills.

At the end of the course, students will obtain a solid grasp of the theoretical and practical application of popular supervised machine learning algorithms. Through Python or R coding students will be able to:

- Gather the appropiate data
- Build non-personalised recommenders
- Build filter-based recommenders
- Build content-based recommenders
- Standard evaluations on recommendation systems to aid in the decision making process.

#### TEACHING METHODOLOGY

IE University teaching method is defined by its collaborative, active, and applied nature. Students actively participate in the whole process to build their knowledge and sharpen their skills. Professor's main role is to lead and guide students to achieve the learning objectives of the course. This is done by engaging in a diverse range of teaching techniques and different types of learning activities such as the following:

| Learning Activity   | Weighting | Estimated time a student should dedicate to prepare for and participate in |  |
|---|-----------|--|--|
| Lectures  | 26.67 %   | 40.0 hours   |  |
| Discussions   | 13.33 %   | 20.0 hours   |  |
| Exercises in class,<br>Asynchronous sessions,<br>Field Work | 13.33 %   | 20.0 hours   |  |
| Group work  | 33.33 %   | 50.0 hours   |  |
| Individual studying   | 13.33 %   | 20.0 hours   |  |
| TOTAL   | 100.0 %   | 150.0 hours  |  |

#### **PROGRAM**

## **SESSION 1 (LIVE IN-PERSON)**

In this session we will review the course logistics and organization together with an introduction to recommender systems

## **SESSION 2 (LIVE IN-PERSON)**

In this session we will hold a live discussion on how recommendation engines can improve almost any business by analysing Netflix case.

Practical Case: Netflix in 2011 (HBS 615007-PDF-ENG)

#### **SESSION 3 (LIVE IN-PERSON)**

Review of R programming & Discussion on what are the different uses of recommendation systems

## **SESSION 4 (LIVE IN-PERSON)**

Review of R programming & Reading of "Great Digital Companies Build Great Recommendation Engines"

Article: Great Digital Companies Build Great Recommendation Engines (HBS H03SI8-PDF-ENG)

## **SESSION 5 (LIVE IN-PERSON)**

Approaches for building a recommender system

## **SESSION 6 (LIVE IN-PERSON)**

Gathering data for recommendation engines: what is the important data we need when building a recommender?

# **SESSION 7 (LIVE IN-PERSON)**

Advanced topics on gathering data: ratings

## **SESSION 8 (LIVE IN-PERSON)**

Coordinated discussion on how the big companies collect the necessary data.

Working with Recommenderlab

# **SESSION 9 (LIVE IN-PERSON)**

Accuracy metrics for recommendation engines

## **SESSION 10 (LIVE IN-PERSON)**

Practical exercises in class about metrics

## **SESSION 11 (LIVE IN-PERSON)**

Presentation of individual work

## **SESSION 12 (LIVE IN-PERSON)**

Presentation of individual work

# **SESSION 13 (LIVE IN-PERSON)**

Further topics on metrics

# **SESSION 14 (LIVE IN-PERSON)**

Offline evaluation vs online evaluation

# **SESSION 15 (LIVE IN-PERSON)**

Theory on stereotype-based & demographic recommendations

## **SESSION 16 (LIVE IN-PERSON)**

Building a non-personalized recommender

## **SESSION 17 (LIVE IN-PERSON)**

Splitting the data & using the evaluation methods to evaluate your own recommender

## **SESSION 18 (LIVE IN-PERSON)**

Building your own recommender

## **SESSION 19 (LIVE IN-PERSON)**

Theory about collaborative filtering methods

## **SESSION 20 (LIVE IN-PERSON)**

**Factorization Methods** 

## **SESSION 21 (LIVE IN-PERSON)**

Building a collaborative filtering recommender

# **SESSION 22 (LIVE IN-PERSON)**

Building your own recommender

## **SESSION 23 (LIVE IN-PERSON)**

Introduction to content based recommenders

## **SESSION 24 (LIVE IN-PERSON)**

Building a content-based recommender

## **SESSION 25 (LIVE IN-PERSON)**

Building your own recommender

## **SESSION 26 (LIVE IN-PERSON)**

Work group presentation

## **SESSION 27 (LIVE IN-PERSON)**

Work group presentation

# **SESSION 28 (LIVE IN-PERSON)**

Advanced topics on recommender systems

## **SESSION 29 (LIVE IN-PERSON)**

Revision session and class discussion

# **SESSION 30 (LIVE IN-PERSON)**

Final exam

#### **EVALUATION CRITERIA**

|                         | criteria            | percentage | Learning<br>Objectives | Comments |  |
|-------------------------|---------------------|------------|------------------------|----------|--|
|                         | Final Exam          | 20 %       |                        |          |  |
|                         | Individual Work     | 25 %       |                        |          |  |
|                         | Workgroups          | 40 %       |                        |          |  |
|                         | Class Participation | 15 %       |                        |          |  |
| RE-SIT / RE-TAKE POLICY |                     |            |                        |          |  |

#### **BIBLIOGRAPHY**

#### Recommended

- Suresh K. Gorakala, Michelle Usuelli. Building a Recommendation Engine. ISBN 9781783554492 (Digital)
- Aggarwal, C. C. Recommender Systems: The Textbook. Springer. ISBN 3319296574 (Digital)
- KIM FALK. Practical Recommender Systems. Manning. ISBN 9781617292705 (Digital)

#### **BEHAVIOR RULES**

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## **ATTENDANCE POLICY**

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